

Notice

Background

Since the very beginning, Overkiz has focused on the security and confidentiality of the data it processes for its partners.

The EU's General Data Protection Regulation (GDPR) is an opportunity to showcase the efforts that Overkiz has made in this area in recent years.

To this end, we want to inform you about the technical and organizational measures that are in place.

Overkiz processes its customers' data so that the home automation equipment of users (or EndUsers) can be monitored and used on the Overkiz cloud platform.

Overkiz serves as a cloud solution provider for its business customers.

In accordance with applicable regulations, Overkiz complies with security requirements for the processing of personal data on behalf of its business customers.

All processed data shall remain the property of the person involved and/or Overkiz customers.

We recommend to our customers to also take appropriate measures in their own processing of personal data as part of a contractual data interchange between Overkiz and its customers.

Affected Data

The list of data used for the proper operation of the Overkiz cloud and the APIs we offer our customers falls into two categories: data related to the EndUser's home and, when necessary, EndUser account information.

This is a general list. The Overkiz solution does not have to use all of this data and can reduce it in accordance with the needs of our customers. The processing list allows Overkiz customers to more accurately identify the collected data.

Commonly collected data includes:

- Information related to the EndUser: title, last name, first name, email, phone number, mobile number, box ID, login, and password.
- Information about the EndUser's mobile phone: phone name, phone model, phone version.
- Information about the EndUser's home: address, city, country, local weather, time zone, twilight mode, latitude, longitude, twilight city, summer solstice twilight, winter solstice twilight, dawn offset, twilight offset, creation date, last updated date, home structure (room, floor).

For each connected product:

- Equipment status history, EndUser installation execution history.

Processing Operations

Full list of processing operations that we usually perform concern the following actions involving data: collection, saving, organization, storage, adaptation, extraction, consultation, use, communication by transmission to our customers, diffusion or any other form of provision to our customers, locking, deletion, or destruction, all "on behalf of the data controller".

This data is accessed only for administrative, operating, and support activities. It can be accessed only by authorized individuals, either in read-only mode or with more restrictions in edit mode.

Security Measures

Encryption

- Data streams are encrypted between Overkiz's hardware and the database.
- Overkiz hardware has a unique certificate.
- Traffic to the administrative interface or to servers is encrypted.
- User workstations are encrypted.

Partitioning

- The databases are partitioned by partner and by geographical area.
- The development, test, and production environments are partitioned.
- Test data is fictitious.

Logical and Physical Access Control

- Production data is accessible by extracting only what is needed
- Read/write access is granted only to administrators.
- Access is carried out by login/password and certificate.
- All accounts are personal accounts.

Logging

- All activities carried out on the production infrastructure are logged. Information is sufficiently detailed for accountability purposes (username, date, and time). Equipment clocks are synchronized with a reliable source of time.

Malware Protection

- Protection measures, such as anti-virus software, anti-spam filters, regular patches, and restrictions on the use of mobile storage devices, have been put into place to prevent our systems from being infected by malware.

Overkiz customers have access to more detailed information about existing security measures, and they shall receive an individualized personal data processing list.

Overkiz is regularly audited on the security of its services and infrastructure. These audits are conducted by an external firm both at the request of Overkiz or at the request of our customers.